

SUPPLIER KIT

HOW TO SEND PDF-INVOICES

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Suppliers follow the Supplier Kit.



COLOPLAST improves purchase to payment cycle and process efficiency.



Invoices are paid on time, saving time and money.

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COLOPLAST is moving to electronic invoicing

This guide contains detailed instructions on how to send PDF-invoices to COLOPLAST. When following these instructions, COLOPLAST will receive PDF-invoices as electronic invoices. This service is free of charge.

- Open the registration link that you received from COLOPLAST.
- Add to Basware Portal the email address(es) from which you will send PDF-invoices.
- Go to your email- or invoicing software and attach a PDF-invoice to your email and start sending.

If you have questions about sending invoices to COLOPLAST, please do not hesitate to contact us as per below:

Contact details

COLOPLAST	Questions regarding invoice content	invoice@coloplast.com
Basware Customer Support	Questions on Basware service	https://basware.service- now.com/bw?id=bw_sc_cat_item_public

Useful links

PDF eInvoice user guide	User guide in English	https://basware.servicenow.com/bw?id=bw_kb_article&sys_id=82cbcca5db31d304394380ab0b961989
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Kind regards,

COLOPLAST

Registration process

By using this free of charge PDF-service you can start sending e-invoices to COLOPLAST. To get started you must register to the PDF e-Invoice service via Basware Portal. You only need to register once to be able to send PDF-invoices to COLOPLAST.

Create an account

Open the registration link that you received from COLOPLAST.

On the service landing page, click **Get started**. On the next page, choose Send PDF invoices by email option and click **Let's start**.

Choose an e-invoicing service

▼ Pick a free service and start sending e-invoices

Send PDF invoices by email [Let's start](#)

Create PDF invoices with your billing system and send them to Basware by email. Our service converts the PDFs to your customer's preferred, electronic format and delivers them instantly.

Key in and send invoices online [Let's start](#)

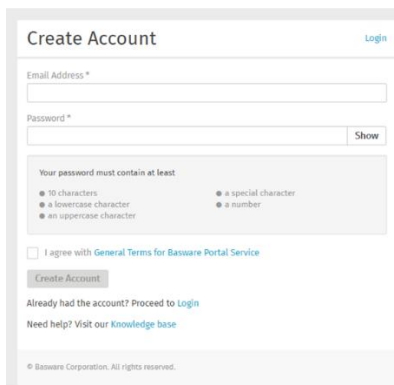
Create invoices with a simple online form with Basware's e-invoicing service. Basware delivers the invoice to your customer instantly, in their preferred format.

► My company already has an e-invoicing system

[Actually, I won't take any of these.](#)

[Basware General Terms](#) [Privacy Notice](#) [Contact Us](#) [Support](#)

Create an Account page opens:



The screenshot shows the 'Create Account' page with the following elements:

- Header: 'Create Account' and a 'Login' link.
- Form fields: 'Email Address *' and 'Password *' with a 'Show' button.
- Password requirements: 'Your password must contain at least' followed by a list of requirements: 10 characters, a lowercase character, an uppercase character, a special character, and a number.
- Agreement: A checkbox for 'I agree with General Terms for Basware Portal Service'.
- Buttons: 'Create Account' and 'Login'.
- Footer: 'Already had the account? Proceed to Login' and 'Need help? Visit our Knowledge base'.
- Copyright: '© Basware Corporation. All rights reserved.'

Enter your email address, choose a secure password and create the account. The service sends a confirmation message to your email address. The confirmation message is sent from <no.reply@basware.com> and could end up in your spam filter. Open the confirmation message to activate your account.

Fill in your company details

Now, you must fill in some details about your organization to activate the Basware PDF e-Invoice for Receiving - service. In the Company Details section, fill in your basic organization's details – company identifier, company name and address. Also, the primary contact of your company should be filled in.

Add email address(es) for PDF invoices

To add the email address(es) from which you will send PDF e-Invoices, click **Add new email address** from Service Setting tab. You can only send invoices from the address(es) that you define here. Invoices sent from other addresses will not be delivered to COLOPLAST . You can add up to 200 email addresses here. Each additional email addresses used to send invoices from must be confirmed before invoices can be processed.

PDF e-Invoice

Company Details
Service Settings
Instructions

Customize the way the service works

▼ Email addresses for invoicing *

Enter the email address(es) from which you will send invoices to your customers. The service rejects invoices sent from addresses other than the ones listed below.

	Confirmed
--	-----------

Add new email address

Cancel

Previous

Next

If you wish to add more email addresses later, please go to the [Basware Portal](#) and login. Go to the tab **Services** and click on the box named **PDF e-Invoice**. Click on **View details**. Next, go to section **I send invoices from** and click on **Add an email address** from which you will send invoices to COLOPLAST .

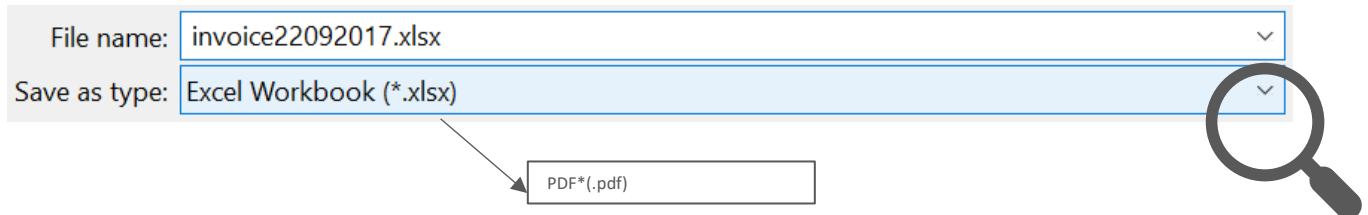
Start sending PDF-invoices

Make sure that you have completed the registration and clicked **Activate** on the final page of the registration flow. Now you can go to your email or invoicing software and create a PDF-invoice. For the service to work, the invoices that you send must have the same layout as the first invoice. Because the invoices are read electronically, the content of each invoice must be in [machine-readable](#) text format - the invoices cannot be hand-written, scanned or contain the information in image format. Please make sure that your PDF-invoices are machine-readable and that they are sent to the correct COLOPLAST email address for PDF-invoices (found in section A of this supplier kit).

1. Create a PDF-invoice

There are many ways you can create a PDF invoice:

- You can use your current accounting software, if it allows you to export invoices in machine-readable PDF format.
- You can use a word processing or spreadsheet software - for example, tools from the Microsoft Office, if it allows you to save documents in machine-readable PDF format:



2. Attachment policy

If you need to add additional attachments to your email message, such as a delivery note, please make sure that you follow the attachment policy for additional attachments:

- You can only send attachments in PDF format. The service ignores all other attachment types.
- Name the attachment so that it contains the word attachment, anhang, anlage, adjunto, annex, or liite. For example, attachment_112233.pdf.
- If you send multiple attachments, Basware recommends that you send only one invoice per each email.
- If you must send multiple PDF e-Invoices and attachments in a single email, follow these guidelines:
 - Make sure that each attachment has the keyword attachment in their filename.
 - Make sure that each attachment is associated to a business document PDF:
 - Single business document PDF: each attachment is automatically linked to the business document PDF.
 - Multiple business document PDFs: attachments are linked to a business document PDF, if the filename of the attachments contains the filename (without the file extension) of the business document. For example, document1_attachment.pdf will be linked to document1.pdf.
 - The attachments are valid, if:
 - The email contains at least one business document PDF.
 - Each extra attachment is linked to a business document PDF.

More information about the attachment policy can be found [here](#).

3. Send the PDF-invoice

1. Using your standard email client, create a new email message.
2. Attach the PDF-invoice you have saved on your computer to the email message. It is possible to attach multiple invoices into one email.
3. If you want to send additional invoice attachments to your customer, such as delivery notes, please attach them to the email. Attachments must always be delivered together with the PDF-invoice. For instructions on how to name the additional attachments, see Attachment Policy.
4. Type COLOPLAST PDF-invoice address in the email receiver field. COLOPLAST email addresses for PDF-invoices are found in section A of this supplier kit.
5. Send the email.

THE BASWARE PDF-SERVICE DELIVERS TO COLOPLAST ONLY PDF-INVOICES THAT ARE SENT FROM EMAIL ADDRESSES THAT ARE REGISTERED TO THE SERVICE. THE SERVICE WILL AUTOMATICALLY REJECT INVOICES THAT ARE SENT FROM AN UNREGISTERED EMAIL ADDRESS.



4. Invoice delivery

Basware sets up the conversion process when you send the first invoice into the service. For the service to work, the invoices that you send in must have the same layout as the first invoice.

Basware will notify you by email when the first email has been delivered to COLOPLAST successfully. The first PDF-invoice can take a few business days to be mapped and delivered to COLOPLAST. No further confirmation emails will be sent unless there are delivery problems with the invoices.

A. Company Profile

Please use the following email addresses when sending PDF-invoices to COLOPLAST:

Country	Company Units Group 1	VAT-ID or other identification	E-mail address for PDF-invoices (requires registration)
Australia	Coloplast PTY	AU57054949692	coloplast630@email.basware.com
Austria	Coloplast Ges.m.b.H	ATU16858906	coloplast210@email.basware.com
Belgium	Coloplast Belgium	BE0423051642	coloplast340@email.basware.com
Denmark	Coloplast A/S	DK69749917	coloplast110@email.basware.com
Denmark	Coloplast Ejendomsselskab	DK13512582	coloplast150@email.basware.com
Denmark	Coloplast Denmark A/S	DK19020940	coloplast190@email.basware.com
Finland	Coloplast Oy	FI23948718	coloplast410@email.basware.com
France	Coloplast Laboratoires	FR18312328362	coloplast350@email.basware.com
France	Coloplast Manufacturing France	FR81338864770	coloplast351@email.basware.com
Germany	Coloplast GmbH	DE247070750	coloplast230@email.basware.com
Germany	Coloplast Distribution GmbH	DE814171922	coloplast510@email.basware.com
Hungary	Coloplast Hungary Kft	HU12636332	coloplast490@email.basware.com
India	Coloplast India	06AAECC3545K1ZN	coloplast650@email.basware.com
Israel	Coloplast Israel	515675932	coloplast520@email.basware.com
Italy	Coloplast SPA	IT00691781207	coloplast450@email.basware.com
Netherlands	Coloplast B.V.	NL006095641B01	coloplast480@email.basware.com
Norway	Coloplast Norge AS	NO931925822	coloplast440@email.basware.com
Poland	Coloplast Sp.z o.o.	PL5272305360	coloplast470@email.basware.com
Poland	Coloplast CPBC	PL8522562445	coloplast475@email.basware.com
Portugal	Coloplast Portugal	PT514719311	coloplast555@email.basware.com
South Africa	Coloplast South Africa	ZA4480146804	coloplast900@email.basware.com
Spain	Coloplast Productos Medicos SA	ESA28899003	coloplast460@email.basware.com

Sweden	Coloplast Sverige	SE556207543101	coloplast430@email.basware.com
Switzerland	Coloplast AG	CHE-108.386.005 MWST	coloplast220@email.basware.com
United Kingdom	Coloplast Ltd	GB781498779	coloplast380@email.basware.com
Country	Company Units Group 2	VAT-ID or other identification	E-mail address for PDF-invoices (requires registration)
Brazil	Coloplast Brazil	2794555000188	coloplast860@email.basware.com
Canada	Coloplast Canada	130352578	coloplast760@email.basware.com
United States	Coloplast Corp	26-0755281	coloplast710@email.basware.com
United States	Coloplast Manufacturing	16-1760263	coloplast711@email.basware.com
Argentina	Coloplast Argentina	30691618389	coloplast850@email.basware.com
Costa Rica	Coloplast Costa Rica	CR3101754521	coloplast790@email.basware.com

B. Mandatory content requirements for PDF-invoices

Please ensure that the following information is included in your PDF-invoice prior to your email being sent. If one mandatory field (M) is found empty, your invoice will be returned.

General Information	Fields for Group 1	Fields for Group 2
Invoice number	M	M
Tax invoice/tax credit note (indicates if debit or credit invoice)	M	M
If credit note, reference to erroneous invoice	*	*
Doc Date (Invoice date)	M	M
Due Date (Valuta Due Date)	*	*
Delivery Date/ Date Of Delivery Month	*	*
Currency	*	*
Buyer Order Number	*	*
Contract Number	*	*
Buyer Reference (reference person)	M	M
Customer Information		

Full name of customer Please enter the customer name exactly as is described in table A – Company Profile	M	M
Full address of the customer	M	*
Customer VAT number	M	*
Full address of the Remit To	-	*
Supplier Information		
Full name of the sender (Supplier Name)	P (M)	P (M)
Full address of the sender (Supplier Address)	P (M)	P (M)
Sender Vat ID (Supplier VAT ID)	P (M)	P (M)
IBAN (bank account in IBAN format)	*	*
SWIFT (BIC)	*	*
Sender Bank Account (local format)	*	*
Payment Reference (Maksuviite, OCR nummer, KID nummer)	*	*
Summary		
Net amount (VAT excluded)	M	M
Gross amount (VAT included) ²	M	M
Freight	*	*
VAT rates applied	M	*
Break-down of the taxable amount (excluding VAT) per VAT rate or exemption	M	*
Break-down of the VAT amount per VAT rate or exemption	M	*
Total VAT amount payable (total VAT amount)	M	*
Rounding	*	*
P	Populated from the information supplier provides when registering into the service.	
M	Mandatory. The invoice is rejected to the sender by e-mail, if the field is found empty.	
M1	Mandatory. The invoice is rejected to the sender by email, if both of these fields are found empty.	
*	Captured if this data is found on the first invoice the supplier sends into the service. The invoice data must be found on the invoice in a machine-readable format.	
²	If Gross amount does not equal Net amount + Total VAT amount (+ Freight), the invoice is rejected to the sender.	

C. Invoice validation and rejections

Typical scenarios where the PDF-invoice is being rejected:

- The PDF invoice file is not machine-readable.
- The email invoice was sent from an un-registered email address.
- A mandatory field does not have content.
- The name of the additional attachment file does not include one of the following words: attachment/anlage/adjunto/annex/liite.

Basware will notify by email if the invoice cannot be delivered. Please note, the rejection notifications are sent to the email address, from which the invoice was sent. Therefore, please ensure the email address is a monitored mailbox.

If you have more questions about the rejection messages, please review the [FAQs here](#).

D. Invoice monitoring

If you want to check on invoice delivery status, please go to the [Basware Portal](#) and login. Go to the tab **Documents** and see an overview of your sent PDF-invoices.

Please note that the first PDF-invoice that you send to ECLOR new email addresses can take a few business days to be delivered and visible in the portal. Basware will notify you by email when the first email has been delivered to ECLOR successfully. No further confirmation emails will be sent unless there are delivery problems with the invoices.

For other purposes you do not need to login or use the portal anymore, it was only needed once for registration and activation of the service.